



This is the LVS Designs Training values of LVS Designs Training

LEARNER CENTRED: Putting the learner at the centre of everything we do

This means we;

- Listen to our learners and act on their feedback
- Tailor our services and delivery to meet their needs
- Are adaptable, flexible and responsive to learner needs
- Always try to bring out the best in our learners and help them achieve their potential
- Consider the impact on our learners in our decision making and Training Centre policies
- Go the extra mile to support our learners

IMPROVING: Continuously learning and improving ourselves

This means we;

- Reflect on and evaluate how we work
- Learn from any mistakes and plan to avoid them in future
- Embrace new information, methods of working and technology
- Participate in learning activities inside and outside of the Training Centre
- Develop ourselves to be the best we can be
- Share our own learning with others

PROFESSIONALISM: Being professional and setting a great example to others

This means we;

- Aim for excellence and take pride in what we do
- Are organised, consistent and can be relied upon to do what we say we will do
- Are polite, helpful and represent the Training Centre in the best way we can
- Take responsibility for our work and our actions
- Have a positive and 'can do' approach to helping our learners and colleagues

EQUALITY: Promoting equality and inclusiveness

This means we;

- Treat people fairly
- Respect differences and treat people as individuals
- Are supportive and understanding of each other
- Recognise the contribution that others make
- Promote equality and diversity to learners and colleagues

TEAMWORKING: Working as part of one Training Centre team

This means we;

- Help and support our colleagues
- Inspire and motivate each other in our work
- Are reliable and do what we say we will do
- Act with honesty and integrity
- Work together to achieve common team and Training Centre goals
- Respect each other and the value of the different jobs we do

CHALLENGING: Challenging the norm

This means we;

- Are open minded and can take risks
- Challenge existing ways of doing things
- Look at things differently and find better ways
- Anticipate and solve problems innovatively
- Are creative and come up with great new ideas