

## Customer Service



Require more information?  
[info@LVSTraining.co.uk](mailto:info@LVSTraining.co.uk)

**WNT Academy**  
London



## Customer Service

# Qualification Specification

NCFE Level 1 Certificate in Customer Service  
(601/3972/9)

NCFE Level 2 Certificate in Principles of Customer  
Service (601/7070/0)

NCFE Level 2 Diploma in Customer Service  
(601/3973/0)

Please note: There are many other qualifications available at various levels.

Please [Request a call back](#) via our website or ask a LVS Training Team member for more details.